

# Familia Kids Agreement Form

Please confirm the contents of the agreement form below.

## ◇Eligible age

- We are available for ages 18 months to 8 years old.
- For those who have the following symptoms will not be acceptable : fever over 37.5°C, vomiting and diarrhea. **(We are not sick child daycare services.)**

## ◇Reservation

- Please make a reservation from our website or by phone. (Same-day reservation possible)

## ◇Cancel

- Please cancel by phone or email.  
(Please contact us by phone if you will cancel on the day of your appointment. Cancellation is free.)
- **If you do not arrive for more than 30 minutes without contacting us on the day of your appointment, we will charge a cancellation fee and cancel your appointment automatically. Cancellation fee will be 100% of the scheduled payment.**

## ◇Belongings

- Please write child's name on their things. (We also have optional services.)  
Children's change of clothes, Underwear, Diapers, Baby wipes, Plastic bags, Drinks, Snacks, Lunch box.  
\*There is no refrigerator, microwave oven.(Only Chiba) \*We can't make powdered milk.

## ◇Pick up and drop off

- Please contact us in advance if there are any changes to the scheduled pick-up time.
- **If you change your reservation time on the same day, the calculation will be based on the original reservation start time.** (In case of public transport delays, please show the delay certificate.)
- If the pick-up time is after 8:00 pm, an additional hour will be charged.
- If another guardian will be picking up your child, please let the staff know in advance.  
(Please bring photo ID card.)

## ◇Emergency

- In case of an emergency, such as your child's injury or fever, we will contact the emergency contact number and may take your child to a nearby clinic.  
In addition, we will cooperate with related parties (emergency, government, etc.) as necessary.  
Please pick up your child as early as possible.

## ◇About information sharing

- If parents do not provide the following information necessary for safe childcare, you may not be able to use the facility.  
Allergies, presence or absence of underlying diseases and medical conditions, medications being used, aggression (hitting, biting, throwing things, etc.),  
Information that requires special consideration in childcare such as developmental disorder and intellectual disabilities, and other information (information necessary for childcare safety)

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◇ Personal information

- Based on the Personal Information Protection Act, personal information entered on the "Usage Application Form" will be managed appropriately.

◇ Others

- Service provision may be canceled due to weather, transportation suspension, etc.
- You may be required to pay for any damage to property (toys/equipment).
- In the event that an accident occurs to your child due to reasons attributable to our company or childcare staff, we will be liable for damages to the victim. However, this does not apply in the case of non-work-related causes, force major, or accidents involving children.

◇ Branches

**【Familia Kids Perie Chiba】**

6F of Perie Chiba, 1-1-1 Shin chiba, Chuo-ku, Chiba-shi, Chiba 〒260-0031

(Familia Kids is inside the Tokyo Business Clinic Familia)

TEL : 043-306-8676

**【Familia Kids Yaesu North Exit】**

B1F of TEKKO Building, 1-8-2 Marunouchi, Chiyoda-ku, Tokyo 〒100-0005

TEL : 03-6665-9720

